

CONTROLLED DOCUMENT

Statement of Intent

Health & Safety — the signed commitments of Pinnacle Building Wash Limited, how they are delivered, and who is accountable.

02 Our commitments 03 How we manage risk 04 Accountability

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Pinnacle Building Wash Limited provides a safe and healthy workplace for all workers, contractors, visitors, and any other persons affected by our operations, and meets its obligations as a Person Conducting a Business or Undertaking (PCBU) under the Health and Safety at Work Act 2015.

OUR COMMITMENTS

- 01 We will, so far as is reasonably practicable, **eliminate risks** to health and safety. Where elimination is not reasonably practicable, we will minimise those risks.
- 02 We will provide and maintain a **safe working environment**, safe plant and structures, safe systems of work, and adequate facilities for the welfare of workers.
- 03 We will ensure the **safe use, handling, and storage of hazardous substances** used in our exterior cleaning operations.
- 04 We will provide **information, training, instruction, and supervision** necessary to protect all persons from risks to their health and safety arising from our work.
- 05 We will actively **engage and consult with workers** on health and safety matters that affect them.
- 06 We will **monitor and review** the effectiveness of health and safety measures on an ongoing basis.
- 07 We will **comply with all relevant New Zealand legislation**, regulations, and approved codes of practice — including the Resource Management Act 1991, Electricity Act 1992, and NZECP 34.

WHERE THIS APPLIES

All work carried out by or on behalf of Pinnacle Building Wash — exterior cleaning, building washing, roof treatments, surface preparation and chemical application — on company premises, client sites and in transit; and all persons engaged in that work, including directors, employees, contractors and subcontractors. On shared sites we consult, cooperate and coordinate with other PCBUs (HSWA s34).

HOW IT IS DELIVERED

Through the controlled Health & Safety Policy and its supporting system: the company-wide Hazard & Risk Register, an on-site hazard sign-off completed for every job before work starts, Safe Work Method Statements, task-specific procedures, and the hierarchy of controls set out on page 3.

HIERARCHY OF CONTROLS HSWA s30 · GRWM Regulations 2016, reg 6

STEP 1 · ELIMINATE Remove the hazard at source — ground-level water-fed poles instead of roof access.	STEP 2 · MINIMISE Substitution, isolation or engineering controls — exclusion zones, bunding, low-pressure systems, RCD protection.	STEP 3 · ADMIN Procedures, training, signage, safe work methods and supervision for remaining risk.	STEP 4 · PPE The last line of defence — never the primary control.
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CRITICAL RISKS managed first, resourced first

CRITICAL RISK	PRIMARY CONTROLS
Falls from height	Eliminate at source (water-fed poles); EWPs, scaffolding, edge protection; harness and fall-arrest as last resort.
Electrical contact	NZIECP 34 minimum approach distances; lines identified pre-job; isolation, tiger tails, spotters, non-conductive equipment.
Asbestos exposure	Pre-2000 buildings identified before work; no pressure washing; treatment-clean only at <50 PSI; competent-person assessment.
Lead-based paint	Pre-1990s surfaces identified; containment and wash-water capture; competent-person assessment; PPE.
Hazardous chemicals	SDS compliance; never mix incompatible chemicals; dilution SOPs; spill kits in every vehicle; PPE.
Pressure injection injuries	Training; safe distances; lance never pointed at any person; any injection injury treated as a medical emergency.
Vehicle & traffic	Fatigue management; safe driving standards; traffic management plans, hi-vis and spotters on site.
UV exposure	Sun-safe clothing and PPE; sunscreen; scheduling and shade; regular skin checks.

RISK ASSESSMENT MATRIX the same matrix used in every Pinnacle document — AS/NZS ISO 31000

LIKELIHOOD ↓ · CONSEQUENCE →	1 INSIGNIFICANT	2 MINOR	3 MODERATE	4 MAJOR	5 CATASTROPHIC
1 Rare	LOW	LOW	LOW	MED	HIGH
2 Unlikely	LOW	LOW	MED	MED	HIGH
3 Possible	LOW	MED	MED	HIGH	EXTREME
4 Likely	MED	MED	HIGH	EXTREME	EXTREME
5 Almost certain	HIGH	HIGH	EXTREME	EXTREME	EXTREME

RISK RESPONSE

EXTREME Work does not proceed. Risk reduced first; Director approval required.	HIGH Additional controls in place first; Director review; documented SWMS mandatory.	MEDIUM Proceeds with documented controls; team-leader sign-off; monitored.	LOW Proceeds under standard operating procedures; monitored for change.
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WHO IS ACCOUNTABLE

DIRECTOR (PCBU / OFFICER)

Primary duty of care (HSWA s36) and due diligence (s44): resources allocated, systems maintained, hazards controlled, workers trained. These duties cannot be contracted out.

TEAM LEADERS

Confirm the on-site hazard sign-off before work starts; enforce PPE and safe practice; run toolbox talks; stop work immediately if an imminent risk is identified.

WORKERS

Take reasonable care for themselves and others (HSWA s45); use PPE; report every hazard, incident and near miss; never undertake work they are not trained for.

CONTRACTORS

Comply with PBW policies on site; provide evidence of competency and insurance; complete site inductions; follow SWMS; report incidents immediately.

EMERGENCY READINESS

EMERGENCY SERVICES

111 — life-threatening incident, fire, serious injury

POISONS CENTRE

0800 POISON (0800 764 766) — chemical exposure, 24/7

WORKSAFE NZ

0800 030 040 — notifiable events (HSWA s23–25); scene preserved until released (s55)

COUNCIL POLLUTION LINE

Identified per region before work — any spill entering or threatening a waterway is reported immediately (RMA 1991)

SPILL RESPONSE

Every vehicle carries a spill kit — absorbents, drain mats, containment booms, PPE, labelled waste bags — and the current SDS for every substance on board

CONTINUOUS REVIEW

Risk assessments are reviewed on any change in conditions, equipment, chemicals, site or personnel. Controls are monitored through workplace inspections, toolbox talks and incident analysis, with workers consulted throughout (HSWA s58). This statement is reviewed with the Health & Safety Policy and already reflects the critical-risks approach of the Health and Safety at Work Amendment Bill 2026.

HELD ON
FILE

Public liability insurance · SWMS library · SDS register · Hazard & Risk Register ·
Per-job hazard sign-off

The Directors of P.B.W Limited accept overall responsibility for health and safety within the organisation and ensure adequate resources are allocated to it. The current version of this statement is maintained in ServiceCortex.

SIGNED



Liam Murphy

Director, P.B.W Limited · 5 August 2026

SIGNED



Jack Hibberd

Director, P.B.W Limited · 5 August 2026